

Booking Terms & Conditions Myrthe apartments

Booking & Payment

Reservations made through the Myrthe apartments website are initially on request. We will confirm availability within 24 hours of receiving your online booking. After sending the booking form, you will receive a confirmation email and invoice (if the accommodation is available for the requested period). A deposit of 20% of the total payment must be paid within ten days. If the deposit is not paid in time we will cancel your booking. After receiving the deposit we will send you the booking confirmation. The remaining 80% of the payment must be paid four weeks before arrival. Paying cash is also possible, please contact us. After receiving the remaining deposit we will send you the voucher of the accommodation and a route description.

Last-minute bookings

Payment conditions may vary for last minute bookings. Upon making your last minute booking you will be informed on the conditions applying, or contact us for more details.

Cancellation

Cancellation terms and conditions apply according to the Greek National Tourist Organisation (EOT – Elliniko Organismo Tourismo). Contact us immediately in case of a cancellation.

The cancellation charge is set out below.

Number of days before day of departure	Charges (% of the total costs)
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More than 20 days	20%
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20 days	50%
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Day of departure or a day before	100%
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We advise you to purchase adequate travel insurance at the time of your booking, which can cover these costs (terms and conditions apply). It is your responsibility to ensure that the insurance cover you purchase and is adequate for your particular needs.

Special requests

Any special request must be advised to us at the time of booking. Whilst we will endeavour to meet or pass onto our suppliers any reasonable special requests wherever possible, we can not guarantee that they will be fulfilled.

Arrival and departure

Check in: 14.00 pm

Check out: 11.00 am

Earlier check-in and later check-out may be possible, please ask us for possibilities.

Flights and transportation to the accommodation can be arranged for you, indicate this on the booking form if you would like us to do so. We also can arrange a rental car for you (see your stay). A route description will be provided to you after we receive the deposit. About a week before departure, we would like to have contact again about your flight schedule. At arrival you can arrange other things like air conditioning or hiring a safe.

Your stay

Prices for Myrthe apartments include: electricity, water, tourist tax, change of towels (two times a week) etc., weekly change of bed linen, cleaning and all local taxes. Air conditioning is available at additional charge. During your stay, at the reception we will answer your questions, give you more information and book tours and rental cars. The rental car can be picked up and/or dropped off at the airport, or can be delivered to your accommodation.

Behaviour

The accommodation (and/or its facilities) is provided for the sole use of the persons named and registered with the property owner on check in. Subletting, sharing or assignment is prohibited by Greek law. The property owner reserves the right to terminate the booking of any client who, in their opinion is causing, or is likely to cause, distress, annoyance or danger to any of their other clients or to any third party, or who damages the property, or who in any way harms the manager or their staff. Neither we nor the owner will have responsibility towards such person(s) including any return travel arrangements. No refunds will be made and neither we nor the owner will accept liability for any expenses or costs incurred as a result of the termination.

Responsibility for loss or damage

When you book this property, you accept responsibility for any damage or loss caused by you and/or any member of your party. Full payment for any such damage or loss must be paid direct at the time to the property owner. If you fail to do this, you will be responsible for meeting any claims (including legal costs) subsequently made as a result of your actions.